

# *Jasmine Villa*

Esentepe, Northern Cyprus

## **TERMS & CONDITIONS OF HIRE**

1. A non-refundable deposit for 25% of the hire charge is required to secure the booking. The balance of the hire charge is due 8 weeks before the date of arrival together with a conditional refundable Security Deposit of £200 (see 12 below).
2. Hire of the villa commences at 4.00pm on the first day and terminates strictly at 10.00am on the final day of hire, unless by special arrangement. Staying on at the villa with agreement for up to a further 7 hours will normally be charged at half a day's rental and paid for in advance. Staying beyond the agreed time without agreement will be charged at half a day's rental and deducted from the Security Deposit; if new guests are coming in on the same day, the hirer and all occupants will be asked to leave immediately in order our cleaners can prepare the villa for the new arrivals.
3. It is recommended that guests take out insurance from the day of booking and for the duration of the holiday then, should the need to cancel arise, any losses would be covered. It is also recommended that you ensure that your insurance covers accidents and illnesses throughout the duration of your holiday.
4. No smoking is allowed inside the villa. Smoking is allowed on the terrace and patio area provided cigarette ends are disposed of thoughtfully. Never stub out cigarettes on the artificial grass – use ashtrays. Never throw cigarette ends over walls as tinder dry vegetation may catch fire. No pets are allowed.
5. No other persons than the number agreed at the time of booking shall sleep at Jasmine Villa without the owners' agreement. Any visitor invited to villa shall be supervised at all times by the hirer who will be totally responsible for any damage caused by the visitor.
6. Any furniture, within the villa or garden, moved by the hirer must be returned to its original position at the end of the hirer's stay. A charge of £10 – deductible from the Security Deposit – will be made where our agents have to rearrange and return furniture to its original position.
7. Kitchenware items and the BBQ are to be left in a clean condition by the hirer. Where intensive cleaning is required by our agents' staff or items left in an unusable condition, the cost will be deducted from the Security Deposit.
8. The villa doors and all patio doors must be locked at all times when leaving the property. Keys must not be hidden outside.
9. Mosquito coils are not to be used as burning these can damage fabrics and irritate the lungs. However, electronic mosquito killers and sprays may be used.
10. Henna tattoos can permanently stain sheets and towels. Any such tattoos must be covered when washing and sleeping to avoid such damage.
11. To avoid blockages, disposable nappies, sanitary wear, etc., must not be put down the toilets. Refuse etc is to be disposed by hirers in the villa's refuse bins by the gate, or at local facilities. Rubbish and unwanted food/drink items (whether opened or not) are to be removed from kitchen, refrigerator, waste bins, cupboards, garden, etc and disposed of in the villa's external refuse bins before leaving. Ash from the BBQ, when cold, is to be put in bags and then in black plastic sacks for disposal in the villa's refuse bins, and in no circumstances emptied into the ravine.
12. The Security Deposit will be returned to the hirer within 10 days of the end of the hire period after inspection by our local agents. Damage to furnishings, fittings, or property during the hire period or additional cleaning may result in the loss of all or part of the Security Deposit. Beds used over and above the agreed number of hirers may incur additional laundry charges. Beds used over and above for the agreed number of hirers will incur additional laundry charges of £8 per bed.

13. In the case of cancellations, refunds will be made as follows: 56+ days - deposit not refundable (unless exceptional circumstances); 29-56 days – 50% of hire charge; 15-28 days – 25% of hire charge; 1-14 days – 10% of hire charge; 0 days – none of hire charge refundable. The £200 Security Bond would be refunded in full.
14. The property is to be treated with respect at all times. Noise, especially in the evenings, should be kept to a minimum to allow our neighbours to enjoy their peaceful surroundings.
15. Water is heated by solar means and this is backed-up by an immersion heater (if necessary). The hire charge contains an allowance for electricity usage. Meter readings are taken at the start and finish of the letting period and the amount of electricity used calculated at the rate we are charged. Any excess over and above the allowance would be deducted from the returnable Security Deposit.
16. Pool areas are dangerous and may become slippery when wet. Neither the owners nor their agents can be held liable for activities or accidents in and around the pool. It is the total responsibility of hirers to ensure that children or vulnerable persons are adequately supervised in the villa, garden, terrace, patio, and pool areas at all times irrespective of the safety features we have installed. Please be aware that, like many Mediterranean plants, some plants in the garden may be toxic and should not be handled or picked. Climbing on or over walls or railings is strictly forbidden on safety grounds.
17. Wi-Fi internet and TV access is provided free of charge, but the owners cannot accept any liability if weather conditions or the internet service provider disrupt or temporarily reduce the service, or during a power cut. Our agents, once notified, will make every effort to ensure the service is restored at the earliest opportunity.
18. It is the responsibility of the hirers to arrange their own taxi transfers and car hire. However, we would be pleased to give hirers guidance on these matters. Contact us on +44 (0)1903 771935 or email [bookings@jasminevillacyprus.co.uk](mailto:bookings@jasminevillacyprus.co.uk)
19. It is the responsibility of the hirers to take all necessary steps to safeguard their personal property. The owners accept no liability to the hirer in respect of damage to or loss of such property, except where the damage or loss is caused by the owners' negligence. A safe and a safety box is provided in the villa. Lost safe keys may result in the loss of the whole Security Deposit as we may need to replace the whole safe.
20. The hirer agrees to allow the owners, or any representative of theirs, access at any reasonable time during the hirer's stay for the purpose of essential repairs, maintenance, or laundry exchange.
21. These Terms & Conditions, addresses, and the quoted and agreed hire charge, represent the contract between owners and hirer. In paying the deposit, it is deemed that hirer agrees to accept the contract. The contract is governed by the law of England and Wales.

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